

**Missouri Association of
Nursing Home Administrators**

2023 Annual Convention

June 4-7, 2023



Camden on the Lake

**4100 Country Club Dr.
Jefferson City, MO 65109
PH: (573)634-5345**



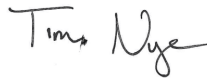
MANHA Convention

Missouri Association of Nursing Home Administrators is pleased to invite you to attend our 2023 Annual Convention. The goal of this conference is to provide meaningful, forward thinking, and real-time education to pave the path forward while acknowledging the past and working together. “Coming together is a beginning; keeping together is progress; working together is success.” – Edward Everett Hale

Thank you!



Joseph Shafer
MANHA President



Tim Nye
Convention Chair



Dottie Sharpe
Executive Director

Cancellation

Advance registration is required. Registrations are due by May 26, 2023. Registration fees will be **increased by \$50.00 after the May 26th due date**. A full refund minus a \$50 processing fee, will be given if requested by May 24, 2023. No refunds will be given after that date. You may send a substitute.

Special Diets

If you have a special diet, please include that information on the registration form or via email to dotties@mlnha.org

Accreditation

Educational seminars are approved for 20 total CEUs of which there are a possible 5.5 Patient Care CEUs. Approved by the Missouri Board of Nursing Home Administrators. All attendees will be issued certificates of attendance.

Hotel Information

Rate: \$119/night

Camden on the Lake, 2359 Bittersweet Rd
Lake Ozark, Missouri 65049

Reservations: <https://bookings.travelclick.com/73385#/guestsandrooms> or call 573-365-5620

Group Code: MNHA0623



Schedule

MANHA Convention

Sunday

6/4

11:30a-12:30p	Registration	CEUS
12:30p-1:30p	Hospice 101 for SNE/ALF <i>Presented by Shannon Chrisco, RN</i> <i>Speaker Sponsored by New Haven Hospice Care</i>	1 PC
1:45p-3:15p	Insurance in a Hard Market <i>Presented by Ryan Sanders</i> <i>Speaker Sponsored by Rich & Cartmill</i>	1.5
3:30p-4:30p	IDR Process: How Does it Work and Is It Worth it? <i>Presented by Cheryl Parsons, RN, LNHA</i> <i>Speaker Sponsored by Staff Development Solutions</i>	1
3:30p—4:30p	Building Census in Your Assisted Living Home <i>Presented by Mark Francis</i>	1

Monday

6/5

7:30 A- 8:00 A	Registration	CEUS
8:00a-9:30a	The Great Eight FY2023-Leadership & Motivation <i>Presented by Kris Mastrangelo, OTR/L, LNHA, MBA</i> <i>Speaker Sponsored by Harmony Healthcare</i>	1.5
9:45 A- 10:45a	All Things Laboratory! <i>Presented by Sarah Fisher</i> <i>Speaker Sponsored by Solutions Lab</i>	1 PC
11a-12p	Focus your Kitchen on Person-Centered HealthCare by Retaining Foodservice Professionals and Involving Residents <i>Presented by Nathan Holtschlag and Rebecca Shinn, RD, LD</i> <i>Speaker Sponsored by Kohls</i>	1 PC
12p-1p	LUNCH	
1p-2p	Protect Your Nursing Home Web Sites and Social Media Accounts from Hackers <i>Presented by Burton Keslo</i> <i>Speaker Presented by Intergral</i>	1
2:15p—3:15p	Concurrent Session Focus on the Whole Process, Not the Hole in Your Process: (QAPI) for Wound Care <i>Presented by Martha Kelso, RN, LNC, HBOT</i> <i>Speaker Presented by Wound Care Plus</i>	1 PC

Schedule

MANHA Convention

Monday

6/5

2:15pm - 3:15p

QIPMO ICAR Project: What we learned and how we can help with Infection Prevention. 1 PC

Presented by Nicky Martin

3:15p-4:45p

Scavenger Hunt with Vendors 1.5

6p-8p

Reception - Music by Dave Baker Band

Sponsored by Rich & Cartmill and Martin Bros.

Tuesday

6/6

7:30a—8:30a

Registration & breakfast CEUS

8:30a - 10:00a

Barefoot Conversations 1.5

Presented by Wendy Boren

10:15a - 11:45a

Daily Ethics: How to Explain it & Involve Staff 1.5

Presented by Lou Ann Brubaker

11:45a—12:45p

Lunch and General Membership Meeting

12:45p-1:45p

Coaching Staff to Increased Performance 1

Presented by Lou Ann Brubaker

2:00p-3:30p

Better Managers = Better Staff Retention 1.5

Presented by Lou Ann Brubaker

3:45p-5:15p

Jeopardy - MANHA Style 1.5

5:00-7:00p

Hospitality Sponsored by Southern Bus and Mobility

Wednesday

6/7

7:30a—8:30a

Registration & breakfast buffet CEUS

8:30a - 9:30a

Practical Approaches to Dining Success 1

Presented by Josh Hill

Speaker Presented by SGC Foodservice

9:45a - 11:15a

Medical Marijuana VS. Recreational Marijuana It's Their Right - Part 2 1.5 PC

Presented by Penny Worthley

SAFE TRAVELS EVERYONE!! THANK YOU FOR YOUR CONTINUED SUPPORT OF MANHA!!

Sunday, June 4, 2023

Education Sessions

12:30-1:30pm

Hospice 101 for SNF/ALF

This session will discuss hospice philosophy and goals. Who the hospice interdisciplinary team, along with what are the qualifications of hospice for admission. Shannon will also go over the responsibilities of the SNF/ALF and also the hospices responsibilities from the referral to admission.

1 PC CEU

Shannon

Chrisco, RN

1:45- 3:15PM

The Current State of the Insurance Market!

With insurance premiums going up and coverage constricting, the hard market is upon us. We will explore some of the reasons for the current hard market, what is means for your insurance program, and adjustments you can make to respond.

1.5 ceu

Ryan Sanders

3:30-4:30PM

IDR Process: How Does it work and Is It Worth It?

Facilities frequently feel a sense of relief after the completion of a Medicare/Medicaid Certification survey, even if they've received a moderate number of citations. However, since the implementation of Nursing Home Compare and the Five-Star Quality Rating System, skilled nursing facility leaders should carefully consider the impact of all levels of deficiencies for potential IDR, as even low-level deficiencies can have a negative impact on the facility's public reputation and their star rating and have potential implications for participation in managed care.

1 CEU

Cheryl Parsons

3:30-4:30PM

Building Census in your Assisted Living Home

Building census comes in two parts. One is creating the facility people want to be in. Two is showing what you have created to those who need it. This seminar will represent practical ideas on how to increase your census and become the home people really want to be a part of. You will learn about the tools you can use in the process of building a home that is constantly improving.

1 ceu

Mark Francis

Monday, June 5, 2023

8:00-

The Great Eight FY2023: Leadership and Motivation

The speaker will outline the most current top 8 areas leaders need to know to enhance quality of care and improve efficiencies and preserve/progress financial integrity and operational performance. This session will empower learners to prioritize responsibilities, assess systems refinement and meet stakeholder needs while upholding the commitment to provide high quality person-centered care to the organization's patients. Session will address the constantly changing regulatory landscape and reinforce the importance of applying evidenced-based approaches and best practices in the areas of Compliance, Audits, Analysis, Regulatory, Reimbursement, Education, Efficiency and Survey.

9:30am

1.5 CEU

Kris

Mastrangelo

9:45-10:45am

All Things Laboratory!

Sarah will be talking all things Laboratory!! Different departments, testing types, importance of specimen collection, and correct tubes.

1 PC CEU

Sarah Fisher

11-12p

The Importance of Food and Nutritional Services

Focus your kitchen on person centered healthcare by retaining food service professionals and also involving your residents!

1 PC CEU

Nathan

Holtschlag

and Rebecca

Shinn, RD, LD



Monday, June 5, 2023

1:00-2:00p

Protecting your Nursing Home Web Sites and Social Media Accounts from Hackers

1 CEU

Burton Keslo

Social media account and website hacking have increased over the years as social media platforms and websites have become more web-accessible and login credentials have been leaked to the dark web. When criminals gain access to your digital marketing accounts, they can steal credit card information and use your websites and social media sites as tools to send spam and ransomware to your customers. Learn what steps you need to take to keep your social media accounts safe and make sure they are never taken over by criminals.

2:15-3:15p

Focus on the Whole Process, Not the Hole in Your Process: (QAPI) for Wound Care

1 pc CEU

Martha Keslo

Numerous pages of Federal Regulations govern wound care. Establishing a wound care program from start to finish that meets the regulations can be daunting, especially with all the changes from the last two years. This educational session reviews the regulations while guiding the participant in implementing or updating the current wound care program.

2:15-3:15pm

QIPMO ICAR Project: What we learned and how we can help with infection prevention.

1 CEU

Nicky Martin

This seminar will review the results of the Infection Control and Assessment Response (ICAR) QIPMO Project. We will review overall results and the results that specifically relate to licensed only LTC homes. Attendees will receive tips and review recommendations from the CDC and other health agencies. Attendees will also be informed of the free resources that are available to assist them with such things as fit testing and infection prevention practices.

3:15-4:45p

Scavenger Hunt with Vendors

1.5 ceu

*MANHA &
Vendors*

This educational scavenger hunt will get you up and out of your seats and your thinking caps on! Solve the real life problem and find the vendor that will help you get the information/education you need to fix/solve the solution.

6p-8p

Join us at the outside stage for our annual Monday night Reception.

Tuesday, June 6, 2023

8:30-10:00a

Barefoot Conversations

1.5 ceu

Wendy Boren

The past 3 years have tested us as humans and healthcare professionals but we showed up to the fight, we put on our yellow armor, and we prevailed. Now it's time to slow it down a bit and regroup. Please join me for some real, raw barefoot conversations (you don't have to be barefoot to attend!) and let's explore what's next. Grab some coffee, add that extra cream, and kick back with me for some discussions about what it means to be us in a post-pandemic world. We're going to recharge, refocus, and take some time to be human. See you soon!

10:50-11:45a

Daily Ethics: How to Explain it & Involve Staff

1.5 CEU

*Lou Ann Bru-
baker*

Ethics aren't about good intentions; they're what informs decision processes and how people act. They are explainable and should resonate with staff. Too often, though, ethics are made theoretical ("just do the right thing") or are confused with compliance. Ideally, ethics get embedded in every single aspect of employee conduct. This session explains the "why" and "how to" in assuring staff understand what ethical decision making and behavior really means - for them as team member, to the residents they serve, and the center that employs them.

12:45- 1:45PM

Coaching Staff to Increased Performance

1 ceu

*Lou Ann Bru-
baker*

We believe that the best managers in senior care target two important goals: increase their staff's sense of confidence AND competence. Through effective, daily staff engagement, every single desired outcome of a senior care provider is achieved: staff retention, resident/family satisfaction, profitability, and occupancy.

2:00-3:30P

Better Managers=Better Staff Retention

1.5 CEU

*Lou Ann Bru-
baker*

Ensuring that supervisors have the skills to lead is vital to senior care community success. Often, though, great staff get promoted because they were good at something else. With often little preparation, a great team member becomes a frustrated new supervisor - struggling unnecessarily in that role. We help people increase their confidence and competence, teaching the strategies and the vital skill sets they need to succeed.

MANHA Convention

Education Sessions

Tuesday, June 6, 2023

3:45 – 5:15 p **Jeopardy - MANHA Style!**

1.5 CEU

This is not your traditional Jeopardy game, well maybe a little. Coma and make some noise, laugh, and brush up on regulations in a fun way. You will go away from this session Jeopardized!

*Penny
Worthley
and Tim Nye*

Wednesday, June 7, 2023

8:30-9:30am **Practical Approaches to Dining Success**

1 ceu

Josh Hill

Supply chain challenges are at unprecedented levels. With nationwide labor shortages, lingering COVID restrictions, manufacturing/distributor voids, and rising inflation, managing your dietary department seems overwhelming. In today's discussion, we will discuss strategies and techniques to overcome these obstacles. We will focus on product redundancy and speed scratch cooking. Using these strategies in combination, will help create inventory/menu stability and alleviate pressure caused by labor shortages.

9:45—

11:15am

1.5 PC ceu

*Penny
Worthley*

Medical Marijuana/Recreational Marijuana - It's Your Resident's Right - Part 2

It's your residents home, let them live their life as they would in their own home. You CAN make it work. Smokers to the left, tokers to the right, here you are stuck in the middle with...This presentation will cover the benefits of Medical Marijuana vs. Recreational for residents in Long-Term care, what does the law look like, storage and administration of Medical and Recreational Marijuana, writing a policy, setting up your community to allow residents to partake in the use of medical and recreational marijuana, and how to monitor the usage and keep residents safe.



MANHA

Membership 2023-24

Regular Dues \$250, Auxiliary \$150



Name: _____ License No.: _____

Home Address: _____

City/State/Zip: _____ County: _____

Email Address: _____

Corporate Name: _____

Facility Name (if different): _____

Facility/Business Address: _____

Facility/Business City/State/Zip: _____

Business Phone: _____ Business Fax: _____

Mail sent to: Business Home Information Listed on Web Page: Business Home

.....
 Mail: MANHA, 4100 Country Club Dr., Jefferson City, MO 65109 Fax: (573)634-8590 Email: dotties@mlnha.org

Method of Payment : Check MC Visa AE

Card #:				Exp. Date:	
Name on Card:				Security Code:	
Billing Address:					
City:		State:		Zip Code:	

Packages

Please fax registrations to: 573-634-8590 or email: dotties@mlnha.org

MANHA Member Administrators	Includes all educational sessions (total 20 CEUs -5.5 possible PC CEUs) & social functions, 3 breakfast, 2 lunch, 1 reception & breaks	\$395
Prospective MANHA Member	Includes all educational sessions (total 20 CEUs -5.5 possible PC CEUs) & social functions, 3 breakfast, 2 lunch, 1 reception & breaks	\$495
Spouse	Includes all planned social/meal functions, & breaks (No CEUs).	\$150
Staff/Associate Members	Same as Member Administrator (no Administrator CEUs), Certificate of Attendance	\$225
Monday Only	Includes educational sessions (total 7 CEU's including 3PC CEU's), lunch and breaks	\$175
Tuesday Only	Includes educational sessions (total 7 CEU's including 0 PC CEU), lunch and breaks	\$175
Wednesday or Sunday Only	Wednesday includes educational session (total 2.5 CEU's including 1.5 PC CEU) and breaks. Sunday Includes educational session (3.5 CEU's and 1 PC CEU), breakfast & breaks	\$110 (each day)

Attendees

To become a member for discount pricing see back page membership form!
To renew your membership see back page!

Name:		Email:	
Facility:		Package:	Admin #:
Name:		Email:	
Facility:		Package:	Admin #:
Name:		Email:	
Facility:		Package:	Admin #:

Payment Method

- Credit Card—Please go to the following section
- Check made payable to MANHA
- Invoice emailed to:

Invoice must be paid prior to conference

Amount to be Charged: _____

Credit Card

Card Number	Exp. Date
Name on Card	Security Code
Billing Address	
City	State
	Zip Code