

Missouri Association of Nursing Home Administrators

2023 MANHA Winterfest Conference & Trade Show

Navigating the Storm



February 1-3, 2023

**Ameristar Hotel and Conference Center
St. Charles, MO**

MANHA WINTERFEST

Missouri Association of Nursing Home Administrators is pleased to invite you to attend our Winterfest Convention and Trade Show. The goal of this conference is to provide long-term care administrators and their staff practical and inspirational education hours along with the opportunity to network and socialize with colleagues. It is also the only MANHA sponsored conference that provides you a chance to view the latest technology, products, and services offered by suppliers.

Thank you!

Joseph Shafer
MANHA President

Tim Nye
Convention Chair

Dottie Sharpe
Executive Director

CANCELLATION

Advance registration is preferred. All on-site registration fees will be **increased by \$50.00**. A full refund minus a \$50 processing fee, will be given if requested by January 27, 2023. No refunds will be given after that date. You may send a substitute.

SPECIAL DIETS

If you have a special diet, please include that information on the registration form

ACCREDITATION

Educational seminars are approved for 17 total CEUs of which there are a possible 6 Patient Care CEUs. Approved by the Missouri Board of Nursing Home Administrators (TA 029-23) All attendees will be issued certificates of attendance. **One hour of the 17 total CEUs will be given by obtaining pieces of educational materials from participating vendors in the exhibit hall.**

HOTEL INFORMATION

Rate: \$124/night

Ameristar Hotel & Spa One Ameristar Blvd., St. Charles, MO 63301

Reservations: (855) 888-7273 or <https://www.ameristarstcharles.com/groups> Group Code: MANB23C

*You must reserve your room no later than **January 20, 2023**.*

After that date, rooms are on availability basis only.



SCHEDULE

MANHA WINTERFEST

WEDNESDAY

2/1



7:30 AM - 8:00 AM	REGISTRATION	CEUS
8:00 AM - 9:30 AM	FIGHT THE FRAZZLE: PRACTICAL WAYS TO MANAGE STRESS <i>PRESENTED BY ERIKA KRAMER</i> <i>SPEAKER SPONSORED BY UNITED SCRIPTS</i>	1.5
9:30 AM - 9:45 AM	BREAK	
9:45 AM - 10:45 AM	WOUNDS— ARE YOU WINNING THE WAR? <i>PRESENTED BY AMY BRUEGGERMANN</i> <i>SPEAKER SPONSORED BY SPECIALIZED WOUND MANAGEMENT</i>	1
10:45 AM - 11:00 AM	BREAK	
11:00 AM - 12:00 PM	CONCURRENT SESSIONS EFFECTIVE STRATEGIES FOR PROVIDING QUALITY CARE IN SNF <i>PRESENTED BY MICA RUTSCHKE, OTR/L, DHA</i> <i>SPEAKER SPONSORED BY SELECT REHABILITATION</i>	1 PC
	ASSISTED LIVING FACILITY: WHAT IS MORE THAN MINIMAL ASSISTANCE <i>PRESENTED BY CARMEN GROVER-SLATTERY</i>	1 PC
12:00 PM - 1:00 PM	LUNCH	
1:00 PM - 2:00 PM	CONCURRENT SESSIONS TOPICAL ANTI-INFECTIVES: INNOVATIVE AND BENEFICIAL <i>PRESENTED BY AMY BOYD, RPH</i> <i>SPEAKER SPONSORED BY JOHNS PHARMACY</i>	1 PC
	REDUCING ANTIPSYCHOTICS IN DEMENTIA <i>PRESENTED BY JORDAN WAGNER</i> <i>SPEAKER SPONSORED BY GUARDIAN PHARMACY</i>	1 PC
2:00 PM - 4:00 PM	BREAK WITH EXHIBITORS *ONLY 1 CEU TOTAL AVAILABLE FOR PARTICIPATION	*1CEU
4:00 PM - 5:30 PM	FOOD SAFETY SURVEY CITATION TRENDS <i>PRESENTED BY AMANDA MARSCH, RDN, LD</i> <i>SPEAKER SPONSORED BY MARTIN BROTHERS</i>	1.5 PC
6:00 PM	RECEPTION - RYSE LOUNGE	

THURSDAY

2/2

7:30AM - 8:00 AM	REGISTRATION	CEUS
8:00 AM - 9:30 AM	THE GREAT EIGHT FY2023— LEADERSHIP AND MOTIIVATION <i>PRESENTED BY KRIS MASTRANGELO OTR/L, MBA, LNHA</i> <i>SPEAKER SPONSORED BY HARMONY HEALTHCARE</i>	1.5
9:30 AM - 10:30AM	BREAK WITH EXHIBITORS	*1CEU
	*ONLY 1 CEU TOTAL AVAILABLE FOR PARTICIPATION	

SCHEDULE

MANHA WINTERFEST

10:30 AM - 11:30 AM	TRAUMA INFORMED CARE <i>PRESENTED BY LIBBY YOUSE, BGS, LNHA, IP & DEBBIE POOL,</i>	1 PC
11:30 AM - 12:30 PM	LUNCH	
12:30 PM - 2:00 PM	REGULATORY UPDATE <i>PRESENTED BY SHELLY WILLIAMSON</i>	1.5
2:00 PM - 2:15 PM	BREAK	
2:15 PM - 3:15 PM	CONCURRENT SESSIONS	
	MISSOURI MEDICAID CASE MIX UPDATE <i>PRESENTED BY SHERRI ROBBINS, RN, BSN, CLNC, RAC-CTA, LNHA & JULIE BILYEU</i> <i>SPEAKER SPONSORED BY FORVIS</i>	1
	MEDICAL MARIJUANA - IT IS THEIR RIGHT <i>PRESENTED BY PENNY WORTHLEY, RN, LNHA</i>	1
3:15 PM - 3:30 PM	BREAK	
3:30 PM - 4:30 PM	BED BUGS - BE PROACTIVE! <i>PRESENTED BY JASON DILLON</i> <i>SPEAKER SPONSORED BY MIDWEST BED BUG SERVICES</i>	1
5:00 PM	HOSPITALITY - ROOM TO BE ANNOUNCED <i>SPONSORED BY SOUTHERN BUS & MOBILITY</i>	

FRIDAY

2/3

7:30 AM - 8:30 AM	REGISTRATION & BREAKFAST BUFFET	CEUS
8:30 AM - 10:00 AM	ADDRESSING SEXUALITY IN LTC: A PERSON CENTERED APPROACH TO INTIMACY <i>PRESENTED BY WENDY BOREN, RN, BSN</i>	1.5 PC
10:00 AM - 10:15 AM	BREAK	
10:15 AM - 11:15 AM	CONCURRENT SESSIONS	1
	TOP 10 DEFICIENCIES FOR SNF <i>PRESENTED BY MARK FRANCIS, MS, LNHA</i>	
	DMH UPDATES FOR ALF <i>PRESENTED BY DMH</i>	1
11:15 AM - 11:30 AM	BREAK	
11:30 AM - 1:00 PM	LICENSURE UPDATE <i>PRESENTED BY SALLY MCKEE</i>	1.5

SAFE TRAVELS EVERYONE!
SEE YOU AT CONVENTION IN JUNE AT
CAMDEN ON THE LAKE!

8:00 AM -

9:30 AM

1.5 CEU

ERIKA KRAMER

FIGHT THE FRAZZLE: PRACTICAL WAYS TO MANAGE STRESS

Burnout. Fatigue. Exhaustion. We have been past the breaking point for years and something must give. Unfortunately, we can't make our stress, or our team's stress, magically disappear. What we can do is incorporate small, easy tools to help alleviate anxiety, pressure, and negativity in our lives. Return to your team with new ways you can help them approach stress and care for themselves so they can continue to care for others. **Erika Kramer, LNHA, Director of Sales and Educational Development, at United Scripts** is a graduate from the University of Northern Iowa with a BA in Business Management. She started as an interim for Martin Brothers in 2005 and worked in the medical supplies department in May of 2006 and became the marketing and education director in June of 2009, focusing on nursing education events and webinars as well as tools for the nursing side in long-term care. In April 2014, Erika became the Healthcare Market Developer for Missouri, focusing on the nutritional services in Senior Living Communities. In 2016, she pursued her administrators license at Des Moines Area Community College and passed her national administrator boards in March of 2017. Erika is currently the Iowa Director of Sales and Educational Development for United Scripts.

9:45 AM -

10:45 AM

1 CEU

AMY BREUGGER-MANN

WOUNDS — ARE YOU WINNING THE WAR?

Do you wonder if your community has everything in place to prevent citations and lawsuits? Manage costs? This presentation has been designed to provide you with the information needed and the action steps required to ensure a robust skin and wound program that encompasses risk management and cost containment. It is essential to evolve and adapt in caring for the increasingly complex and compromised residents' of today's intricate post-acute care market. **Amy Breuggermann**, received her Master's of Science and Post Master's Nurse Practitioner Certificate from Southern Illinois University at Edwardsville. Her Bachelor's Degree is from Goldfarb School of Nursing at Barnes-Jewish Hospital. In 2004, Amy joined Specialized Wound Management where she has been the Director of Clinical Operations since 2006. In this role she continues to see patients while managing Nurse Practitioners in IL, MO, and KS. The practice provides care to patients in post-acute and home health care. Amy has been a Certified Wound Specialist, since 2006 through the American Academy of Wound Management. She began her career in healthcare at the age of 16 as a C.N.A. Amy has worked as a floor nurse, MDS Coordinator, and DON prior to becoming a NP. She edits textbooks, and journals for Springer Publishing Company, consults as a legal nurse, joins physician panels and lectures throughout the country on advance wound care and related topics.

11:00 AM -

12:00 PM

1 CEU

MIKA RUTSCHKE

EFFECTIVE STRATEGIES FOR PROVIDING QUALITY CARE IN SNF

This session will define quality, provide a brief history of quality, and identify what impacts and challenges are affecting quality in skilled nursing facilities. We will discuss how quality can be measured and identify strategies for improving quality to include: care transitions, fall reduction, education, patient centered care, and the use of data analytics. **Mica Rutschke, OTR/L, DHA** is the Director of Clinical Strategies for Select Rehabilitation. She has been an occupational therapist for 18 years. Mica has been in operations for over 15 years. Mica's current role is to provide Medicare data to customers and potential customers, to strengthen partnerships, and to provide strategic planning for community success.

11:00 AM -

12:00 PM

1 CEU

CARMEN GROVER-SLATTERY

ASSISTED LIVING FACILITY: WHAT IS MORE THAN MINIMAL ASSISTANCE

This session will cover an explanation of minimal and more than minimal assistance, who qualifies for assisted living: community based assessments: individualized service plans: individualized evacuation plans: and skilled nursing placement vs. skilled nursing services; top deficiencies cited in ALFs and Q&A. **Carmen Grover-Slaterry** is the Regulation Unit Manager for the Section for Long-term Care Regulation with the DHSS. Carmen began employment with Section 6 in December of 2006 as a Life Safety Code/Facility Surveyor for ICF/IID Unit, then SMQT qualified Facility Surveyor for the Regulation Unit (formerly Policy Unit) in 2008, then became the Regulation Unit Manager in 2011. Carmen is a graduate of Columbia College with a Bachelor of Work.



1:00 PM -
2:00PM
1 PC CEU
AMY BOYD

TOPICAL ANTI-INFECTIVES: INNOVATIVE AND BENEFICIAL

Prescribers are limited in the number of commercially available pharmaceuticals to treat infections. John's Pharmacy utilizes a patented approach to topically treat wounds. With the utilization of a proprietary water washable ointment base and the patented approach to treating wounds, facilities have the ability to deploy a wide variety of pharmaceuticals topically and successfully. Discussion will include the most common types of residents who benefit from topical medications for wound care, the role of John's Pharmacy in the wound care process, identification of the steps in evidence-based assessment for topical pharmaceutical, and finally, evaluation of assessing wound healing as it relates to the resident and the facility. **Amy Boyd, RPh** grew up across the river in Mounds, Illinois and is proud to have always called this part of the Midwest home. Amy received her Bachelor of Science Degree in Pharmacy from St. Louis College of Pharmacy in 2001. With over 21 years of experience, she has expertise as both a retail and long-term care staff pharmacist, a retail pharmacist-in-charge, and experience in community outreach pharmacy services. Amy joined the team at John's Pharmacy in July of 2020 as a provider of pharmaceutical care. Her professional experience has expanded to also include clinical services to community-based group homes, assisted living and skilled nursing facilities, as well as correctional facilities. As the director of the specialized pharmaceutical care team, Amy can leverage prescribed evidenced-based pharmaceuticals for patients and residents in the areas served by John's Pharmacy. As always, her primary desire is to serve others with compassion and quality pharmaceutical care as part of the John's Pharmacy team of professionals.

1:00 PM -
2:00PM
1 CEU
JORDAN WAGNER

REDUCING ANTIPSYCHOTICS IN DEMENTIA

Antipsychotics are commonly used for long-term care residents to control behavioral and psychological symptoms of dementia. Antipsychotic medications are associated with potentially severe adverse effects and older adults and individuals with dementia are at increased risk for harm. In this session, Jordan Wagner will discuss the importance of reducing the use of antipsychotic medications for residents with dementia, review potential adverse effects of use, discuss evidence for efficacy of antipsychotics for managing behavioral symptoms of dementia, explain potential effects of withdrawing antipsychotic medications, and discuss care-planning to incorporate monitoring of antipsychotic therapy and management of adverse behaviors for residents living with dementia. **Jordan Wagner, LNHA, LPN** is a Nurse Account Manager for Guardian Pharmacy with a decade of successful experience in the long-term care industry. She specializes in advocacy for the health and well-being of older adults by empowering those who care for them. A strong believer in the power of positive thinking in the healthcare industry.

4:00 PM -
5:30 PM
1 PC CEU
AMANDA MARSH

FOOD SAFETY SURVEY CITATION TRENDS

This session will discuss survey trends, citations related to tag F812 as well as offer solutions and resources to avoid these safety survey citation trends, plans of action, audits, in-services, orientation, policies and procedures, and more. **Amanda Marsh, RDN, LD** is the Missouri Nutrition and Dining Strategist with Martin Brothers. Amanda received her Bachelor of Science Degree from Illinois State University in 2005. She has been a registered Dietician Nutritionist since 2006. As the Missouri Nutrition and Dining Strategist she provides value-added services to current and potential senior living and healthcare clients with dining services, menus, and recipe support. She develops and presents on-going education to clients and associations.

THURSDAY, FEBRUARY 2, 2023

8:00 AM -
9:30 AM
1.5 CEU
KRIS MASTRANGELO

THE GREAT EIGHT FY2023 - LEADERSHIP AND MOTIVATION

This Harmony Healthcare International (HHI) This session will outline the most current top 8 areas (Compliance, Analysis, Audit, Regulatory, Reimbursement, Efficiency and Survey) leaders need to know to enhance quality of care, improve efficiencies, preserve/progress financial integrity and operational performance. This session will empower learners to prioritize responsibilities, assess systems refinement and meet stakeholder needs while upholding the commitment to provide high quality person-centered care to the organization's patients. Session will address the constantly changing regulatory landscape and reinforce the importance of applying evidenced-based approaches and best practices. **Kris Mastrangelo, OTR/L, LNHA, MBA** is a nationally recognized keynote speaker with more than 32 years of experience in the Health Care industry with a specialty in the Post-Acute Care Arena. An Occupational Therapist degree from Tufts University followed by a Master's in Business Administration from Salem State University coupled with a Nursing Home Administrator's License, affords Kris an in-depth perspective into the clinical, financial, and operational components critical for business success. Initially providing direct care as an Occupational Therapist, Kris became familiar with the Medicare, Medicaid and HMO reimbursement systems. Her position evolved into the facility level and multi-facility management of Rehabilitation Programs to Vice President of Operations for a national consulting company to Vice President of Reimbursement. Kris currently owns and operates Harmony Healthcare International (HHI) which she founded in 2001. Harmony Healthcare International (HHI) is a recognized consulting firm that uses a systematic approach in addressing the C.A.R.E.S. platform: Compliance; Audit & Analysis; Reimbursement; Rehabilitation & Regulatory; Education & Efficiency; Survey. Kris proclaims that "Our on-site and off-site medical record review process is the nucleus for C.A.R.E.S. optimization and ongoing systems improvement."

10:30 AM - 11:30 AM

1PC CEU

LIBBY YOUSE &
DEBBIE POOL

TRAUMA INFORMED CARE

Trauma Informed Care is a regulatory requirement, but it is also an approach to provide the care that our residents and/or staff need who may suffer from some sort of trauma. This session will help prepare nursing home providers to obtain the knowledge and prevalence of the impact of trauma that will assist them to provide and implement a system of care to attain the purpose of this regulation. By implementing a trauma-informed care approach, everyone in an organization embraces this challenge as staff and residents work together to generate improved health and wellness outcomes. **Libby Youse, BGS, LNHA, CDP, IP** is a LTC leadership coach with QIPMO in regions 4, 5, and 6. She has 25 years experience as a LNHA. Libby started her career as a nurse aide and has served in homes as an effective Administrator showing leadership in developing QAPI teams, regulatory compliance resulting in good survey outcomes, working with staff in understanding quality measures, proficiency in management, financial accountability and has experience in implementing, encouraging, and developing Culture Change. In May of 2019, she completed the National Fire Protection Association Life Safety Code Essentials for Health Care Occupancies. **Debbie Pool, BSN, RN, LNHA, QCP, IP** provides clinical education and consultative services to Region 7 in St. Louis and the surrounding areas for QIPMO. She is a seasoned healthcare professional beginning her career as a nurse aide while attending nursing school. Upon receiving her RN, Debbie first worked in critical care as a staff nurse, charge nurse, and unit manager. She became DON for a small Missouri hospital leading them through a merger as the acting Administrator. For the past 20 plus years Debbie has served long term care residents as a DON and Administrator in the St. Louis area and Columbia. Debbie's clinical interests include regulatory compliance, quality improvement, infection prevention, and staff development.

12:30 PM - 2:00PM
1 CEU

SHELLY WIL-
LIAMSON

REGULATORY UPDATE

The latest information from DHSS, SLTC

Presented by Shelly Williamson

2:15 PM - 3:15PM

1CEU

SHERRI ROB-
BINS & JULIE
BILYEU

MISSOURI MEDICAID CASE MIX UPDATE

This session will focus on the clinical aspect of the new Missouri Medicaid Case Mix payment model and how providers can use the MDS assessment to provide acuity information for their patients population. The session will also include the Value Based Purchasing incentive program and highlight the areas of the MDS assessment that impact the quality measures used for the incentive. **Sherri Robbins, RN, BSN, CLNC, RAC-CTA, LNHA** is a 1992 graduate of Mercy College of Nursing and Health Sciences of Southwest Baptist University, and a 1998 graduate of Southwest Baptist University with a B.S. degree in nursing. Sherri has over 30 years of experience and focuses on long-term care. She provides clinical consulting for health care providers and educates providers about Medicare reimbursement strategies. Sherri has trained numerous skilled nursing facilities as well as swing bed and skilled nursing units about proper MDS completion to manage the Medicare program. She performs comprehensive follow-up reviews focused on patient-centered care and regulation compliance to help providers obtain appropriate Medicare reimbursement. **Julie Bilyeu** is the director of Forvis senior living revenue cycle team, which provides services to providers nationwide including billing outsourcing, revenue acceleration, monitoring and mentoring, billing training, and consulting. Her areas of expertise include billing, software consulting, accounts receivable recovery and billing compliance and operations assessments. She also serves as a resource for complex revenue cycle issues.

2:15 PM - 3:15 PM

1CEU

PENNY WORTH-
LEY

MEDICAL MARIJUANA - IT IS THEIR RIGHT!

It's your residents home, let them live their life as they would in their own home. You CAN make it work. Smokers to the left, tokers to the right, here you are stuck in the middle with...This presentation will cover the benefits of Medical Marijuana for residents in LTC, what does the law look like, storage and administration, writing policies, setting up your community to allow residents to partake, and how to monitor the usage to keep residents safe. **Penny Worthley, RN, LHNA** has owned and operated an ALF for the last 35 years along with her husband, Ron. She has taught in various capacities in LTC and in hospital settings since 1992. Penny received her LPN license in 1992, LNHA in 1992 and her RN license in 1995. She has been Board Certified in Geriatrics since 2001. She also has been a member of MANHA for over 30 years. She also is one of several authors for the on-line training corporation, Staff Development Solutions.

3:30 PM - 4:30 PM

1 CEU

JASON DILLON

BED BUGS - BE PROACTIVE!

This presentation will cover the history of bed bugs, treatment and inspection options, and proactive practices to help keep bed bugs out of your facility. Jason will also cover the importance of staff and resident training. **Jason Dillon** has over 20 years experience, 12 years as a owner/operator with heat treatment in residential and commercial applications. He is President of Midwest Bed Bug Services which specializes in bed bug removal, inspection and training systems to help home owners and commercial properties proactively stay ahead of the Bed Bug epidemic.

MANHA WINTERFEST

THURSDAY, FEBRUARY 2, 2023

EDUCATION SESSIONS

3:30 PM - 4:30 PM

BED BUGS - BE PROACTIVE!

1 CEU

JASON DILLON

This presentation will cover the history of bed bugs, treatment and inspection options, and proactive practices to help keep bed bugs out of your facility. Jason will also cover the importance of staff and resident training. **Jason Dillon** has over 20 years experience, 12 years as a owner/operator with heat treatment in residential and commercial applications. He is President of Midwest Bed Bug Services which specializes in bed bug removal, inspection and training systems to help home owners and commercial properties proactively stay ahead of the Bed Bug epidemic.

FRIDAY, FEBRUARY 3, 2023

8:30 AM - 10:00 AM

ADDRESSING SEXUALITY IN LTC: A PERSON CENTERED APPROACH TO INTIMACY

1 PC CEU

WENDY BOREN

Addressing sexuality in LTC is a touchy subject at best. Everyone has legal concerns, questions, fears, and some even have compassion. Dementia, mental illness, and just plain aging are all aspects of LTC homes making the subject of sex nearly taboo. Currently there are 5.7 million Americans living with Alzheimer's or some type of dementia. That number is expected to triple by 2050. The baby boomer generation began entering LTC about 10 years ago. In the next 25 years, homes will see a huge influx of people who grew up in a time of "free love" and where nudity was a natural expression of humanism. As the population in LTC changes, so should our understanding, tolerance, and expectation that not everyone is or wants to live the rest of their lives chastely. Sex and intimacy should no longer be discussed with whispers and eye rolls. Get ready and get on board because despite what we may think, sex is already happening! **Wendy Boren, RN, BSN** is a clinical educator for QIPMO. She supports and educates administrators, DONs and clinical nursing staff in the Southeast region of Missouri. She has worked as a RN in LTC for over 13 years in multiple administrative and clinical roles. Wendy serves on the board of directors for MC5, the Southern 7 Medical Reserve Corp, and is active in the clinical emergency management.

10:15 AM - 11:15 AM

TOP 10 DEFICIENCIES FOR SNF

1 CEU

MARK FRANCIS

As we prepare for a new round of annual surveys, this seminar gives a look at the top 10 citations in Missouri. We will look at each of the citations and focus on the practical steps you can take to get your facility prepared for the next survey. We will look at specific examples of what is being cited and include tools to help you be prepared. **Mark Francis MS, LNHA** is the QIPMO leadership coach for the west and southwest regions of Missouri. Mark received his Masters of Science degree in Psychology in 1984. He began his career as a counselor and coach working with couples and families. Mark has worked exclusively with the elderly for over 20 years. He directed a geriatric behavioral health unit for 10 years and has been a nursing home administrator since 2007. As an Administrator he built a team that worked together to receive multiple good surveys. He is experienced in all aspects of LTC leadership including building operations, financial performance, clinical outcomes and team building. As a QIPMO leadership coach Mark is committed to providing the training, tools, and encouragement for all staff, from front line to leadership, to become their best.

11:00 AM - 12:00 PM

DMH UPDATES FOR ALF

1 CEU

Presentation over Department of Mental Health updates for Assisted Living.

Presented by Miranda Robinett and Nicole Stone

11:30 AM - 1:00 PM

LICENSURE UPDATE

1.5 CEU

SALLY MCKEE

Presentation over Administrative licensure updates.

Presented by **Sally McKee**, DHSS



Packages

Please fax registrations to: 573-634-8590

Member Administrators	Includes all educational sessions (total 17 CEUs –6 possible PC CEUs) & social functions, 2 breakfast, 2 lunch, 1 reception, breaks, & exhibit hall passes.	\$395
Prospective Member	Includes all educational sessions (total 17 CEUs –6 possible PC CEUs) & social functions, 2 breakfast, 2 lunch, 1 reception, breaks, & exhibit hall passes.	\$495
Spouse	Includes all planned social/meal functions, breaks & exhibit hall passes (No CEUs).	\$150
Staff/Associate Members	Same as Member Administrator (no Administrator CEUs), Certificate of Attendance	\$225
Wednesday Only	Includes educational sessions (total 7 CEU's including 3.5 PC CEU), lunch, breaks, and exhibit hall pass.	\$150
Thursday Only	Includes educational sessions (total 7 CEU's including 1.5 PC CEU's), lunch, breaks, and exhibit hall pass.	\$150
Friday Only	Includes educational session (total 4 CEU's including 1.5 PC CEU's), breakfast, and breaks.	\$150

Attendees

A refund minus a \$50 processing fee will be given if requested 5 days prior to the seminar. No refunds will be given after that date. You may send a substitute.

Name:		Email:			
Company:		Package:		Admin #:	
Name:		Email:			
Company:		Package:		Admin #:	
Name:		Email:			
Company::		Package:		Admin #:	

Payment Method

☐ Credit Card—Please go to the following section

☐ Check made payable to MANHA

☐ Invoice emailed to:

Invoice must be paid prior to conference

Amount to be Charged:___

Credit Card

Card Number	Exp. Date
Name on Card	Security Code
Billing Address	
City	State
	Zip Code

