

## Registration Form—Staffing

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✉ 4100 Country Club Dr., Jeff City, MO 65109

Attendee 1: \_\_\_\_\_

Attendee 2: \_\_\_\_\_

Email: \_\_\_\_\_

Facility: \_\_\_\_\_

Phone: \_\_\_\_\_

Location Attending: \_\_\_\_\_

Method of Payment (circle one)

Check MC Visa Discover AE

Send invoice to email above

Card #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

3/4 Digit Code: \_\_\_\_\_

Name on Card: \_\_\_\_\_

Billing Address: \_\_\_\_\_

### Cancellation/Confirmations

A refund minus a \$25 processing fee will be given if requested by 5 days prior to seminar. No refunds will be given after that date. You may send a substitute. Confirmations will be sent to email listed above.

Sponsored By:



### Seminar Dates:

**SEPTEMBER 14, 2021**  
St. Charles, MO  
*Ameristar Hotel*

**SEPTEMBER 15, 2021**  
Springfield, MO  
*Oasis Hotel*

**September 28, 2021**  
Independence, MO  
*Stoney Creek Hotel & Conference Ct.*

**SEPTEMBER 29, 2021**  
Macon, MO  
*Comfort Inn*

*Approved for 5 CEUs as  
required by the Missouri Board of  
Nursing Home Administrators  
TA-029-02-23*

For More Information:

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65109



# 2 Part Seminar

# CNA Training Update

# Staffing Series 2: Take off on the Journey to Improve Staffing

## 2 Part Seminar CNA Update Training

### CNA Training Update in Missouri-

We have been waiting a long time and finally we see the results coming at us from our efforts to update and improve the training of Missouri CNA's. The process has changed significantly effective August 31, 2021 "technically". Administrators, DON's, RN Instructors, HR Staff and CNA Training Organizations will want to understand how these changes effect them and their programs. The CNA Registry process for verification of employment in the last 24 months has also changed and will be handled through a third party site. You should already be registered as an employer and your CNA's in the new system. This session will review all the new regulations, the new forms and the new testing/registry process through TMU Headmaster.

### Staffing Series 2: Take off on the Journey to Improved Staffing

In Series 1 we explored Staffing Turnover and Retention and formulated a Roadmap to take us on a journey to improve staffing, increasing stability and quality of care, life and service for our residents. In this series we will take off on the journey and concentrate on the areas that Series 1 attendants identified as needing the most work; Recruitment and On-Boarding/Training. We will rethink where we are spending recruiting dollars, share ideas for improving landing quality applications and then build on reducing turnover and improving retention with improved and best practice ideas for Staff on-boarding/Orientation and training. Administrators and HR Staff will benefit from this interactive session. If you missed the first session you can view it on-line on SDS Training site through MANHA.

## Locations

**SEPTEMBER 14, 2021**  
**Ameristar Hotel**  
**One Ameristar Blvd.**  
**St. Charles, MO**

**SEPTEMBER 15, 2021**  
**Oasis Hotel**  
**2546 North Glenstone Ave.**  
**Springfield, MO**

**SEPTEMBER 28, 2021**  
**Stoney Creek Hotel & Conference Ct**  
**18011 Bass Pro Drive**  
**Independence, MO 64055**

**SEPTEMBER 29, 2021**  
**Comfort Inn**  
**1821 North Missouri**  
**Macon, MO**

## Agenda

<b>8:30 - 9:00 AM</b>	<b>Registration</b>
<b>9:00 -11:30 AM</b>	<b>Seminar</b>
<b>11:30—12:30 PM</b>	<b>Lunch</b>
<b>12:30—3:30 PM</b>	<b>Seminar</b>
<b>3:30 PM</b>	<b>Adjourn</b>

## About the Presenter

**Cheryl Parsons, RN, LNHA** is a registered nurse, long term care administrator and consultant. Her work as an author is based upon 40 years of experience in the industry. Her experience which includes C.N.A, Charge nurse, Staff Development Coordinator, DON, Administrator, Administrative Consultant, RN Monitor, RN Consultant, IDR Hearing Officer, author, speaker and programming for on-line education for the long-term care industry. . In the last fifteen years she has entered the seminar circuit and has delivered presentations to over 6,000 participants in the Midwest on important issues to the long-term care industry. Cheryl has received many awards and recognition for her work in the industry.

## Cost

**\$75 1st person from facility**  
**\$50 for each additional attendee**

## Who Should Attend

To be successful, Administrators, DONs, and Human Resources Staff should be included in the training and education process.