

Missouri Association of Nursing Home Administrators

Annual Convention
June 28-July 1, 2020

*50 Years of Greatness
Celebrating in Style*

Camden On The Lake
Lake Ozark, MO

2020 Convention Agenda

SUNDAY, JUNE 28

1:00pm - 1:30pm Registration

1:30pm - 3:00pm Managing Infections Under the IP's Direction in LTC-CMS Focus (1.5 PC CEUs)
Cheryl Parsons, RN, LNHA Consultant

This session will look at the new QIS Survey Tools around Infection Control in your facility and review the critical role of the IP in the management of infections. To say that CMS is serious about this effort would be an understatement. Between one and three million serious infections occur in nursing homes annually. This contributes to hospitalization, morbidity, mortality, and increased healthcare expenditures. CMS has loaded the Infection Preventionist with resources and tools to assist in compliance. The new Compliance and Ethics components address "Infectious Incidents" as serious reportable events/incidents that will increasingly come under more scrutiny.

Cheryl Parsons, RN, LNHA is a registered nurse, long-term care administrator and consultant. Her work as an author is based upon 20 years of experience in the industry. Her experience which includes CNA, Charge Nurse, Staff Development Coordinator, DON, Administrator, Administrative Consultant, RN Monitor and RN Consultant. In the last six years she has entered the seminar circuit and has delivered presentations all over the Midwest on issues important to the long-term care industry. Cheryl has received many awards and recognition for her work in the industry.

3:00pm - 3:15pm Break

3:15pm - 4:45pm Continuing Managing Infections (1.5 PC CEUs)

5:00pm Hospitality

MONDAY, JUNE 29

8:00am - 8:30am Registration

8:30am - 9:30am Beyond The Physical (1.0 CEUs)
Melissa Holloway, RN

Melissa Holloway has always been able to know things before they happen and see things others never will. She refers to these abilities as a gift. These characteristics have helped strengthen her nursing abilities. Understanding the full process of death and dying, Melissa hopes that sharing these gifts with patients, family, and staff members will help bring a sense of calm and peace to all. Have you ever experienced an "intuition?" - That clarity of "seeing" something just before it happens? Why? Everyone and everything has energy. As a Registered Nurse, psychic medium, and paranormal investigator Melissa will share her experiences and discuss why and how this happens with you and your staff. By understanding the unknown – Melissa hopes to give strength to the healthcare team so they may offer the gift of comfort to those who are about to go "Beyond the Physical." Her talk will encompass her life as a Medium and an RN with an informative and robust interactive question and answer period.

9:30am - 9:45am Break

9:45am - 10:45am Management of You and Others (1.0 CEUs)
Julie Miller, RDN, LD - Sponsored by Martin Brothers Distributing

Organization and self-awareness are the first steps in effective leadership. Managing yourself is the first step in managing others. During this session participants will learn about time management and how to balance their office time and mandatory paperwork with being around their team and managing their people. They will identify and create a checklist of tasks to do daily, weekly, and monthly in order to keep them on track to completing things that have to be done for regulatory reasons, and need to be done for staffing purposes and learn to understand the importance of communication and identify differences in communicating with different generations in the work place.

Julie Miller, RDN, LD graduated from Missouri State University with a BS in Dietetics and a BS in Psychology in 2012. Julie completed her dietetic internship with Aaramark and worked in the acute care setting for five years as a Patient Services manager and Clinical Nutrition Manager in three very different hospital settings. Julie is currently serving as President of Academy of Nutrition and Dietetics St. Louis. Julie started with Martin Bros. in November 2018 as the Missouri Dining Strategist and is motivated by operational leadership and change within healthcare communities.

10:45am - 11:00am Break

11:00am - 12:00pm Hello Hospitality: Going Beyond Basic Service (1.0 CEUs)

Jennifer Parham, RDN, LD & Andrew Murray, CDM,CFPP - Sponsored by Graves Foods, Inc.

We've all experienced it...good and bad service. We create our own standards and expect good service each time we visit a restaurant, retail establishment, or entertainment venue. Good service has become basic so how do your communities elevate their games to create a lasting impression with guests? An experience they will share well beyond the day of service? Join the Graves Foods team as they explore what makes good...GREAT! Explore ways to motivate your community from one of basic service to a culture of highly anticipated hospitality. Objectives:

1. Identify the difference between service and hospitality, and discover application strategies to elevate your community beyond the expected level of service.
2. Understand factors influencing successful communities.
3. Build relationships with people who are different than you and articulate their role in a successful hospitality approach.
4. Communicate effectively to different audiences, e.g. industry leaders, employers, colleagues, clients and residents.

Andrew Murray CDM, CFPP earned his Bachelor of the Arts degree from the University of Kansas. Throughout his studies he found a thirst of knowledge for food which led him to culinary school in Portland, Oregon. The Northwest helped aide his culinary development and after many years of varied training he moved back to the Midwest. He became a Certified Dietary Manager and opened five new skilled nursing facilities in the Kansas City area that were state of the art high-end communities. As a Healthcare Consulting Analyst at Graves Foods we help him bring his training and skills to the healthcare realm to improve the overall dining experience.

Jennifer Parham is a Registered and Licensed Dietitian with Graves Menu Maker Foods Healthcare Team. Jennifer earned her undergraduate degree from Texas Tech University and completed her dietetic internship at the University of Kentucky. She has worked in a variety of nutrition related fields with emphasis in public health and clinical nutrition. Before joining the healthcare team with Menu Maker Foods, she served as the consulting dietitian for Community Action Resource and Development Senior Nutrition Program. Jennifer also has a long history with St. John Health System in Tulsa, initially as the Healthy Lifestyles/Fitness-Wellness Dietitian then as the Clinical Nutrition Manager.

12:00pm - 1:00pm Lunch & General Membership Meeting

1:00pm - 2:30pm The Guardianship and Conservatorship Process in Missouri (1.5 CEUs)

Martha Brown & T. Nikki Mitchell - Sponsored by Martha C. Brown & Associates, LLC

This session will take you through the stops and requirements of getting a guardian and/or conservator appointed for an adult in Missouri. You will learn technology, applicable statues, and how to know when a guardian or conswervator is recommended or necessary.

Martha C. Brown has been practicing in the field of Elder Law and Special Needs for over 30 years and is a certified by the National Elder Law Foundation. Her firm concentrates on the unique legal needs of the elderly, people with disabilities and the families who care for them. She is a Fellow of the National Acadey of Elder Law Attorneys and of the American College of Trusts and Estate Counsel. Martha is a board member of the National Alliance on Mental Illness, St. Louis Chapter; the College of Education and Allied Health Professions Board at Fontbonne; the Housing Options Provided for the Elderly and is presently Board President of the Association of Aging with Developmental Disabilities. She has won numerous awards for her work with the elderly and disabled.

Nikki Mitchell joined Martha C. Brown & Associates, LLC as an associate attorney in 2016. She earned a bachelor's degeee in Communications and Spanish from the University of Tex, Arlington and graduated from the University of Maryland School of Law with a concentration in Health Law. During and after law school Nikki was an editor and then Managing Editor of the Mid-Atlantic Journal on Law and Public Policy, a journal that focused on the intersection of health and animal law and ethics. Nikki has worked as a legal aid attorney handling a variety of legal issues including disability, SSI appeals, special education, elder law and family law matters.

2:30pm - 2:45pm Break

2:45pm - 3:45pm Break Out 1: The Importance of Therapy Team Partnering with Interdisciplinary Teams for Best Quality Care (1.0 CEU)

Sabrena McCarley, MBA-SL, OTR/L, CLIPP, RAC-CT - Sponsored by RehabCare

This session will focus on the importance of the therapy team partnering with the interdisciplinary team to provide the best quality of care necessary to attain or maintain their highest level of function. Focus will be placed on analyzing current systems and practices in order to implement a successful interdisciplinary change management processes to reduce re-hospitalizations and ensure appropriate workflow within the interdisciplinary care team and will address clinical programming opportunities to increase quality measures. At the end of the session, the attendees will be able to:

1. Demonstrate an understanding of the roles that therapy and interdisciplinary team members play in patient care
2. Demonstrate an understanding on how to facilitate interdisciplinary collaboration in order to ensure optimal patient outcomes
3. Demonstrate an understanding of how to identify facility specific clinical programming opportunities to increase quality measures.

Sabrena McCarley, MBA-SL, OTR/L, CLIPP, RAC-CT earned her Bachelor of Science Degree in Occupational Therapy from Dominican University of California in 2004. She earned her Master of Business Administration-Strategic Leadership in 2009 from Dominican University of California. She obtained her Certified Living in Place Certification in 2015 and her Resident Assessment Coordinator Certification in 2016. Sabrena obtained her CarFit Instructor Certification in April 2013 and has been a leader for CarFit Technician Trainings, CarFit Event Coordinator Trainings and CarFit events. Sabrena has been a guest faculty speaker at various Occupational Therapy, Physical Therapy, Occupational Therapy Assistant and Physical Therapy Assistant programs where she presented on a variety of topics.

Break Out 2: Maintaining Vehicles (1.0 CEU)

Tom Gerdes - Sponsored by Southern Bus & Mobility

During this session participants will learn steps that can be taken to prolong the life of your buses simply by giving buses a visual inspection and make sure buses are sealed up proper. One of the biggest enemies to your busses is water getting inside. When water gets in, it gets in between interior and exterior walls, thus causing severe premature damage to inter walls, corrosion to exterior walls and rotting of the sub-floor. We will show you how to be proactive and what to look for so water leaks don't do damage to your busses. In the event the busses are already leaking water, we will show you what can be done to fix the bus.

Tom Gerdes is the President of Southern Bus & Mobility.

3:45pm - 4:00pm Break

4:00pm - 5:30pm Break Out 1: Nursing Documentation and PDPM (1.5 PC CEUs)

Suzy Harvey, RN-BC, RAC-CT - Sponsored by BKD

Nursing documentation remains a key component of the Medicare program. Under the Patient-Driven Payment Model resident outcomes will be the focus to avoiding medical reviews and nursing documentation will be a facility's best line of defense. This session will look at each of the five payment groups and the nursing documentation needed to help support services provided and resident outcomes. Attendees will:

- Understand the criteria needed for the five PDPM payment groups
- Know when, what and how documentation can support skilled care
- Understand the importance of resident outcomes to preventing claim denials.

Suzy Harvey, RN-BC, RAC-CT A member of BKD National Health Care Group, Suzy has more than 34 years of experience in health care, with 30 of those years in long-term care. She performs clinical consulting and education for health care providers on Medicare reimbursement strategies. Suzy has trained numerous skilled nursing facilities as well as swing bed and skilled nursing units on proper completion of the minimum data set to help providers effectively manage their Medicare programs. She performs comprehensive follow-up reviews after the training, which assists providers in improving their Medicare reimbursement as well as focusing on proper patient care and regulation compliance.

Break Out 2: Mega Rule Updates: Focus on Wounds (1.5 PC CEUs)

Martha Kelso, RN, LNC, HBOT - Sponsored by Wound Care Plus

The regulations received a major overhaul for the first time in 30 years, what's known as the Mega Rule updates. These updates created hundreds of pages of change. Although the changes were necessary and needed, it is a lot to absorb. This presentation will cover the changes specific to wound care, designed to keep you up to date on the most recent changes and best practice principles.

1. Review changes to the MegaRule specific to wound care
2. Utilize documents designed to implement processes for compliance with the MegaRule
3. Visualize negative examples caused from not implementing best practice standards
4. Discuss simple tips and tricks to assist with the MegaRule implementation

Martha Kelso is the founder and Chief Executive Officer of Wound Care Plus, LLC, the largest mobile wound care provider in the Midwest. With over 20 years experience in advanced wound care, Kelso is a visionary and entrepreneur in the field of mobile medicine. "We identified a pressing need for access to high quality wound management across the entire continuum of care." This is what motivated her to establish Wound Care Plus. Their skilled and caring wound specialists use innovative products and cut-

ting-edge technology to treat individuals with wound or skin issues at almost any site of care. They pride themselves on bringing advanced wound care and clinical excellence, supported by evidenced-based medicine, to clients and caregivers alike.

6:00pm Reception

TUESDAY, JUNE 30

8:00am - 8:30am Registration

8:30am - 10:30am Patient Centered Dementia Care (2.0 PC CEUs)
Machelle Gilhaus, BS, MS - Sponsored by Integrity Home Care & Hospice

The truth about a dementia diagnosis is having empathy for those who have been diagnosed with the disease and educating yourself to provide better care. With families, we see that some feel they have lost their loved one and others are saddened by the disconnect they now feel. At Integrity Home Care + Hospice, we have put together a Dementia Care Team, who train our staff, client family members and partner facilities across the state. Keeping true to our passion about helping our clients navigate every step of the care process, we have identified dementia education to be top priority for our company. For our facilitators this epidemic of dementia diagnosis hits close to home. They know that dementia is one of the biggest threats to their parents and grandparents and is only going to continue to increase. It will require families to make hard decisions regarding care and affect their quality of life. The number of individuals that will require care within a facility will grow as the number of people with dementia continues to grow. The staff that work within these facilities are on the front line of ensuring each individual has a meaningful and fulfilled life within that environment. The only way to provide quality care to someone is to understand the aspects of this disease and be able to properly manage the symptoms and advocate for each person to maintain the highest level of independence possible as the disease progresses.

Machelle Gilhaus, BS, MS, is the Director of Community Engagement for Integrity Home Care. She graduated with a Master of Science in Clinical Psychology. Machelle has over 20 years of healthcare experience in a wide variety of geriatric roles, including Executive Director of a Hospice agency and regional marketing roles as well as serving in an academic role as an Adjunct Professor at both Emporia State University and the University of Kansas. In 2018 Machelle became certified in Virtual Dementia Tour Training. As a certified trainer, she received a higher level of training in best practices for conducting the training and more advanced dementia education in order to represent the Virtual Dementia Tour. Machelle has presented for numerous healthcare organizations, including Integrity Home Care staff and caregivers.

10:30am - 10:45am Break

10:45am - 11:45am New Trends in the Dining Experience (1.0 CEU)
Josh Hill & Chef Curtis Adams - Sponsored by SGC Food Service

In recent years the dining experience in senior living communities has become a major focus. Several studies point to the dining experience as the most important key to resident satisfaction. Consumers are making decisions based on the quality and variety of dining options. Café's, happy hours, and even farm-to-table trends are becoming common in Senior Living Communities. In this discussion, we will focus on food trends that will support happy hours, wine tastings, and like events.

Chef Curtis Adams brings a lot of talent and years of experience to SGC Foodservice. He studied at the Culinary Institute of America. He served under a Certified Master Chef (1 of only 66 Certified Master Chefs in the nation) and cooked in many prestigious kitchens on his way to Springfield and SGC where he's led our program since 2015.

Josh Hill currently serve as a Healthcare Specialist for SGC Foodservice in Springfield MO. Duties include overseeing and facilitating healthcare sales in Missouri, Oklahoma, Arkansas, and Kansas. He has a B.S. in Hotel and Restaurant Administration from Missouri State University and 22 years of experience in the hospitality industry, 17 working in the food service distribution industry. Focusing the last 12 years in Senior Living Communities, with an emphasis on food service operations.

11:45am - 12:30am Lunch

12:30pm - 1:30pm Licensure Board Update (1.0 CEU)
Sally McKee

Sally McKee is the Board Coordinator for the Missouri Board of Nursing Home Administrators. She is a member of the National Association of Long-Term Care Administrator Boards, American College of Health Care Administrators, and the Missouri Local Area Network for Excellence. Sally has over eleven years experience in DHSS and over eight years in the senior services field.

1:30pm - 1:45pm Break

1:45pm - 2:45pm Break Out 1: Important Information from the Leaders in Fire and Life Safety (1.0 CEU)
Skip Johnson - Sponsored by Grinnell Fire Protection

In this module we will discuss the importance of maintaining water based fire sprinkler systems and how sprinkler system neglect can affect the systems from operating as they were originally designed and approved. This module will incorporate NFPA 13 & NFPA 25.

- Brief touch on common sprinkler system types, component & descriptions/ definitions.
- How to identify common problems effecting sprinkler systems and why they prevent systems from operating correctly.
- Responsibility of the property manager and their sprinkler systems.

Skip Johnson is the fire sprinkler lead service sales representative for Grinnell Fire Protection Solutions/JCI in Kansas City. He has been employed with Grinnell for 26 years. Previous positions held include estimator, designer, project management, and senior project management. Skip's current certifications include AFSA Fire Sprinkler Planning School and NICET certification. Skip is a member of five Long-Term Care Associations in Kansas & Missouri and one Hospitality/Hotel Association in Kansas City, MO.

Break Out 2: Compliance & Ethics Programs in LTC: your program is implemented, but is it effective (1.0 CEU)
Gwenlynn Reeves, MS,CCC-SLP,CHC - Sponsored by ChoiceRehab

Since 1998, the Office of Inspector General has issued a series of compliance program guidelines (CPG's) to various health care industries including the original nursing facility publication in 2000. The focus of compliance programs then and now is to increase quality of care for nursing home residents as well as safeguarding Medicare and Medicaid program funds and beneficiaries through fraud and abuse prevention efforts. CMS published the Final Rule on Requirements of Participation for Long Term Care facilities in 2016 and this session will explore descriptions and implications of the eight elements of an effective compliance program as outlined in the rule, explore tools for measuring compliance program effectiveness and outline the process of completing a program risk assessment. In addition, the session will include considerations and strategies for integrating rehabilitation services into the facility-based compliance program whether contracted services or in-house.

1. The participant will be able to identify the overall goal of a compliance & ethics program including the CMS eight program elements outlined in the Requirements of Participation while also assessing their facility program effectiveness as compared to the required standards.
2. The participant will understand the basics of a compliance facility risk assessment, prioritization of risk assessment results and describe a mitigation plan for identified risks to avoid violations and enforcement.

Gwenlynn Reeves serves as Choice's Compliance Officer and leads the education & training and compliance department across the organization. She provides regulatory guidance and interpretation; clinical programming and content development; education and training steerage and other components for the company. As a Speech-Language Pathologist for almost 35 years, Gwen has multi-venue clinical and management experience, giving her a unique perspective. Gwen is certified in healthcare compliance by the Healthcare Compliance Association. She has presented regionally and nationally at the Missouri Association of Nursing Home Administrators, American Speech-Language & Hearing Association, American Association of Nurse Assessment Coordination and the Texas Speech & Hearing Association.

2:45pm - 3:00pm Break

3:00pm - 4:30pm Break Out 1: MDS Changes October 1, 2020 & SNF QRP Impact (1.5 CEUs)
Suzy Harvey, RN-BC,RAC-CT - Sponsored by BKD

The Centers for Medicare & Medicaid Services' Skilled Nursing Facility Quality Reporting Program requires SNFs to submit quality measure and standardized resident assessment data elements to CMS. Failure to do so can result in a two-percent reduction to the SNF's annual payment update. CMS is adding two new measures for FY2022 that will use data collection beginning October 1, 2020. These additional SNF QRP measures will result in significant changes to the MDS 3.0 assessment. This session will review the MDS and SNF QRP changes effective October 1, 2020.

Objectives:

- Discuss key changes to the MDS and impact to SNF QRP
- Identify SNF QRP quality measures and related MDS items
- Review best practices for MDS completion and discharge planning related to the new QRP measures
- Provide an overview of key metrics to help you monitor SNF QRP

Suzy Harvey, RN-BC, RAC-CT A member of BKD National Health Care Group, Suzy has more than 34 years of experience in health care, with 30 of those years in long-term care. She performs clinical consulting and education for health care providers on Medicare reimbursement strategies. Suzy has trained numerous skilled nursing facilities as well as swing bed and skilled nursing units on proper completion of the minimum data set to help providers effectively manage their Medicare programs. She performs

comprehensive follow-up reviews after the training, which assists providers in improving their Medicare reimbursement as well as focusing on proper patient care and regulation compliance.

Break Out 2: Whole Casper Report (1.5 CEUs)

Libby Youse, BGS, LNHA & Crystal Plank

In this session attendees will be offered an overview of the Casper Report in detail and the information that it has to offer. This internal tool can assist your home in recognizing where improvements need and should be made. These details can affect your operations as well as your bottom line.

Libby Youse, BGS, LNHA, has experience in the nursing home and medical field spanning over 25 years, first as a Nurse's Aide then later as a Nursing Home Administrator. She serves the north and central portions of Missouri and has been affiliated with the MU Sinclair School of Nursing since 2016. Libby helps homes develop Quality and Performance Improvement teams and regulatory compliance resulting in good survey outcomes, working with staff in understanding quality measures. She is a graduate of the University of Missouri – Columbia with a Bachelor of General Studies modules which included Business, Finance and Health Science. In May 2019, she completed the National Fire Protection Association's Life Safety Code Essentials for Health Care Occupancies.

Crystal Plank has worked in LTC for the past 21 years and is currently providing QIPMO assistance to the Mid-MO and North-east regions of MO. Her vast experience includes being an MDS Coordinator, ADON, DON, Medicare Specialist, Denials Manager and CPR instructor. She is certified in dementia care through the Alzheimer's Association in addition to having her certification as a Resident Assessment Coordinator.

WEDNESDAY, JULY 1

8:00am - 8:30am Registration

8:00am - 9:00am Breakfast

8:30am - 10:00am Regulatory Update (1.5 CEUs)
Shelly Williamson, Deputy Director DHSS Section for LTC

An update will be given on current regulatory expectations.

Shelly Williamson, Administrator Section for Long-Term Care Regulation.

10:15am - 10:30am Break

10:30am - 12:30pm PSARR 101 (1.0 CEU)
Mark Francis MS, LNHA & Debbie Pool, BSN, RN, LNHA - Sponsored by Summit Care

What is PASRR, where did it come from and what does it mean to long-term care? We will begin by looking briefly at the history of the Long-Term Care screening process. We will focus on the PASRR process in Missouri, the agencies involved and the forms used in making the determination for LTC placement. We will discuss who does what, and when it needs to be done. This seminar will include the steps required of the LTC facility as well as additional resources that are available.

Mark Francis, MS, LNHA is the QIPMO leadership coach for the west and southwest region of the state. Mark received a Master of Science degree in Psychology in 1984. He began his career as a counselor and coach working with couples and families and has worked exclusively with the elderly for over 20 years. He directed a geriatric behavioral health unit for ten years and has been a nursing home administrator since 2007. He is experienced in all aspects of long-term care leadership including building operations, financial performance, clinical outcomes and team building. As a QIPMO leadership coach Mark is committed to providing the training, tools and encouragement for all staff, from front line to leadership, to become their best.

Debbie Pool, BSN, RN, LNHA began her 45+ year career in the healthcare field as a Nurse Aide/Shower Aide in a SNF. Upon receipt of her RN license she worked in critical care as a staff nurse, charge nurse and unit manager. She became Director of Nursing of a small Missouri hospital and guided them through a merger as the acting Administrator. She obtained her Nursing Home Administrators license and has worked as a Director of Nursing and Administrator in the St. Louis area and Columbia for the past 20 years. In 2019 she began her employment with the University of Missouri Sinclair School of Nursing as the St. Louis Region QIPMO Clinical Educator. Debbie has an AASN from Sauk Valley College, Dixon, IL and BSN from Drury University, Springfield, MO.

12:30pm Adjourn

Annual Convention 2020 REGISTRATION

PACKAGE OPTIONS

Member Administrator	Includes all education sessions (13.5 CEU's & 6.5 PC), meals, breaks, and activities listed.	\$395
Prospective Member Administrator	Includes all education sessions (13.5 CEU's & 6.5 PC), meals, breaks, and activities listed.	\$495
Staff/Associate	Includes all education sessions (Certificate of Attendance), meals, breaks, and activities listed.	\$200
Spouse Package	Includes all planned social and meal functions.	\$100
Sunday Only	Seminars and breaks	\$50
Monday Only	Seminars, lunch and breaks.	\$125
Tuesday Only	Seminars, lunch and breaks.	\$125
Wednesday Only	Seminars, breakfast and breaks.	\$125

LOCATION

Accommodations are the individual's responsibility. MANHA's special room rate at the resort is \$115 suites. Reservations can be made by calling 1-888-365-5620. Be sure to specify you are attending the Missouri Association of Nursing Home Administrators' Convention and you may be asked to use the following: MNHA0620. The room block will be released on June 7, 2020. Reservations made after that date will be subject to availability.

Camden On The Lake
2359 Bittersweet Road
Lake Ozark, MO 65049

REFUNDS & CANCELLATIONS

Member, non-member and staff/associate registrations include all meal functions, seminars and activities listed in the brochure. Advance registration is appreciated. All on-site registration fees will be increased by \$50. A full refund minus a \$50 processing fee, will be given if requested by May 25, 2020. No refunds will be given after that date. You may send a substitute.

REGISTRATION

Facility				
Name		Email		
Job Title		Package	Admin #	
Name		Email		
Job Title		Package	Admin #	

PAYMENT METHOD

- Check Enclosed (made payable to MANHA)
- Invoice emailed to: _____
- Credit Card - Fill out portion below
- Visa Mastercard Discover American Express

Card Number	Exp. Date
Name on Card	Sec. Code
Billing Address	
City, State, Zip	

**Registrations can be faxed to 573-634-8590 or emailed to ericab@mlnha.org.
Forms can mailed to: MANHA, 4100 Country Club Drive, Jefferson City, MO 65109.**