

Missouri Association of Nursing Home Administrators

# Annual Convention

June 4-7, 2017



**TAKING  
CHARGE**

**In A Whole New World**

Camden On The Lake  
Lake Ozarks, MO

# 2017 CONVENTION AGENDA

## SUNDAY, JUNE 4, 2017

1:00 PM - 2:30 PM

**CREATING A CULTURE WHERE ALL PEOPLE WANT TO BE EXCELLENT - INCLUDING MILLENNIAL EMPLOYEES** (1.5 CEUS)

JUDY RYAN AND LISA MEYER, LIFEWORK SYSTEMS

2:30 PM - 2:45 PM

BREAK

2:45 PM - 4:15 PM

**WOUND CARE IN YOUR FIVE-STAR QUALITY MEASURES: IT'S EASIER THAN YOU MAY THINK** (1.5 PC CEUS)

MARTHA KELSO RN, HBOT, CEO, WCP

*SPEAKER SPONSORED BY WOUND CARE PLUS*

4:00 PM

HOSPITALITY

*SPONSORED BY UNITED SCRIPTS*

## MONDAY, JUNE 5, 2017

7:30 AM - 8:30 AM

REGISTRATION

8:30 AM - 10:00 AM

**CHARGE (CREATE HABITS AROUND REAL GOALS EVERYDAY)** (1.5 CEUS)

GARY WILBERS, ASCEND BUSINESS STRATEGIES

10:00 AM - 10:15 AM

BREAK

10:15 AM - 11:45 AM

**WE'RE NOT RUNNING A RESTAURANT OR ARE WE?** (1.5 PC CEUS)

KYNDRA HAMBLIN, RD, LD

*SPEAKER SPONSORED BY MARTIN BROTHER'S DISTRIBUTING*

11:45 AM - 12:30 PM

LUNCH/GENERAL MEMBERSHIP MEETING

12:30 PM - 2:00 PM

**BREAK OUT 1 - PANEL DISCUSSION ON ISSUES FOR ALF/RCF FACILITIES** (1.5 CEUS)

**BREAK OUT 2 - CREATING WELCOMING COMMUNITIES FOR LGBT OLDER ADULTS**

SHERRILL WAYLAND MSW, SAGE (1.5 CEUS)

2:00 PM - 2:15 PM

BREAK

2:15 PM - 3:45 PM

**ROUND TABLE BEST PRACTICES DISCUSSION** (1.5 CEUS)

6:00 PM

RECEPTION /HORS D'OEUVRES/BAND

## TUESDAY, JUNE 6, 2017

7:30 AM - 8:30 AM

REGISTRATION

8:30 AM - 10:30 AM

**PUT DOWN THE DRUGS: EVIDENCE-BASED INTERVENTIONS TO ADDRESS PROBLEMATIC DEMENTIA BEHAVIORS** (2.0 PC CEUS)

KATHLEEN WEISSBERG, OTD, OTR/OL

*SPEAKER SPONSORED BY SELECT REHAB*

10:30 AM - 10:45 AM

BREAK

10:45 AM - 11:45 AM

**DENTAL REQUIREMENTS IN LTC** (1.0 PC CEU)

DAVID GOUBEAUZ & DR. JAY REESE DDS

*LUNCH AND SPEAKER SPONSORED BY STERLING DENTAL*

11:45 AM - 12:30 PM

LUNCH

# 2017 CONVENTION AGENDA

- 12:30 PM - 2:00 PM **LIFE SAFETY CODE UPDATES** (1.5 CEUS)  
STEVEN VEST, FACILITY SURVEYOR III, DHSS
- 2:00 PM - 2:15 PM BREAK
- 2:15 PM - 3:45 PM **REGULATORY UPDATE** (1.5 CEUS)  
KRISTEN EDWARDS, ADMINISTRATOR SECTION LTC REGULATION AND SHELLY WILLIAMSON,  
ASSISTANT ADMINISTRATOR SECTION FOR LONG-TERM CARE REGULATION
- 3:45 PM - 4:00 PM BREAK
- 4:00 PM - 5:00 PM **BREAK OUT 1 - BULLET PROOF YOUR MEDICAL RECORD DOCUMENTATION**  
DEANNA PETERSON, MHA, RHIA, CHPS (1.0 CEU)  
*SPEAKER SPONSORED BY FIRST CLASS SOLUTIONS*
- BREAK OUT 2 - THE TRUMP SHAKE-UP: CHANGES TO LABOR AND EMPLOYMENT LAW AND  
ENFORCEMENT POLICIES SINCE THE INAUGURATION** (1.0 CEU)  
JAMES FOSTER JR.  
*SPEAKER SPONSORED BY MCMAHON BERGER*
- 4:00 PM HOSPITALITY  
*SPONSORED BY UNITED SCRIPTS*

## WEDNESDAY, JUNE 7, 2017

- 8:00 AM - 8:30 AM REGISTRATION
- 8:00 AM - 9:00 AM BREAKFAST
- 8:30 AM - 9:30 AM **COMPLETE ACCURATE, AND SYSTEMATICALLY ORGANIZED - A GUIDE TO MEDICAL  
RECORD COMPLIANCE** (1.0 CEU)  
DEANNA PETERSON, MHA, RHIA, CHPS  
*SPEAKER SPONSORED BY FIRST CLASS SOLUTIONS*
- 9:30 AM - 9:45 AM BREAK
- 9:45 AM - 11:15 AM **THE SILENT EPIDEMIC: BULLYING IN THE WORKPLACE** (1.5 CEUS)  
JAN KIRCHER, PH.D, SUPPORT TO TRANSFORM ORGANIZATIONAL PRACTICE
- 11:15 AM - 11:30 AM BREAK
- 11:30 AM - 1:00 PM **RESTORATIVE NURSING: A BACK TO BASICS APPROACH** (1.5 PC CEUS)  
WADE SCHEULEN  
*SPEAKER SPONSORED BY PPS THERAPIES*
- 1:00 PM ADJOURN

**Sponsored by: Missouri Association of Nursing Home  
Administrators**  
4100 Country Club Drive  
Jefferson City, MO 65109  
573-634-5345 Fax: 573-634-8590  
www.mlnha.org



## ABOUT THE PROGRAMS

**Sunday, June 4 - 1:00 - 2:30 pm (1.5 CEUs) Creating a Culture Where All People Want to Be Excellent – Including Millennial Employees** The old ways of understanding human systems are not working anymore – the ways of superior versus inferior or management versus employees, or adults versus children. They never did; at least not without great cost and highly damaging side effects. There is a better way. This could not be more obvious than in the phenomenon of the Millennial employee. They are often judged to be socially inclusive, disengaged, rogue, entitled, uninhibited, less materialistic, job-hoppers, with a heightened sense of possibility, as well as sensitivity to justice and democracy. They have a decided commitment to communicate and learn through use of technology. They are also a barometer for the health of your culture overall. The Millennial employee will challenge any place where command and control are fallbacks and leaders must see that the development of values, shared power, progressive methods, including egalitarian, cross-functional teamwork are non-negotiable to them (as they should be for all high functioning workplaces). They also need a leader who is equipped to help them develop social interest (care about consequences *they cause in others*), personal responsibility, and strong relationships. Their use of technology and their way of understanding the world often leaves them feeling ineffective, frustrated and discouraged. This provides an opportunity to learn how to question the status quo and consider proven best practices coming into being today. This presentation will address conditions that bring out the best in all employees, including your Millennial employees. **Judy Ryan** has been owner of LifeWork Systems, an award-winning training and consulting company specializing in culture change since 2002. Judy has a 7-step process for creating a type of culture that helps everyone within it to be personally responsible to get along, get self-motivated, and get more done. Judy is a business owner, an author of the book *What's the Deal With Workplace Culture Change?*, a columnist in 2 publications for more than 10 and 5 years, is a consultant, trainer, coach, and keynote presenter, with guest appearances on TV and radio. Judy's mission is to create a world in which all people love their lives. **Lisa Meyer** is a healthcare professional who has spent the majority of her career in executive leadership roles managing as many as 2000 therapists and a team of Area Directors of Operations who together oversaw and managed up to 450 rehabilitation centers in Missouri and Southern Illinois. With a heart for working with seniors, she quickly learned she had a knack for working with elders and improving the quality of their lives. She did this by creating and promoting conditions and a workplace culture that fulfilled on her purpose *to create joyful, caring community* with staff, vendors, and with patients and their families. In her previous role with RehabCare, Lisa Meyer worked with LifeWorks Systems between 2010 and 2015, to develop her region's executive leaders and through a landmark pilot project: *Rehabbing Our Culture*, involving 140 people in 15 senior living communities. Together with LifeWork Systems, she implemented strategies and processes promoting personal responsibility, accountability and empowerment, with positive results in employee retention, improved productivity and client and employee satisfaction.

**Sunday, June 4 - 3:45 - 4:15 pm (1.5 PC CEUs) Wound Care In Your 5-Star Quality Measures: It's Easier Than You May Think** The Five-Star Quality Rating System says that there are 'more than 12 million assessments of the conditions of nursing homes residents are used in the Five-Star rating system' but it doesn't always feel that way. A strong wound care program using the best resources available can easily and positively affect your QMs. **Martha Kelso** is the founder and Chief Executive Officer of Wound Care Plus, LLC (WCP). As a visionary and entrepreneur in the field of mobile medicine, she has operated mobile wound care practices nationwide for many years. She enjoys educating on the art and science of wound healing and how practical solutions apply to healthcare professionals today. Martha enjoys being a positive change in healthcare impacting clients suffering from wounds and skin issues of all etiologies. Martha started her career as a Certified Nurse Aide at the age of 15 in Kansas before moving to Kansas City, MO to attend nursing school. Long Term Care nursing was her first love and her biggest challenge. Martha Kelso's desire to make healthcare a better place for consumers motivated her desire to form and found Wound Care Plus, LLC. In her early career, she was a wound nurse in long term care and this past experience has committed Martha to educate other fellow wound nurses on regulations and national standards of wound healing thereby empowering the bedside nurse with tools and knowledge. Martha has educated over a thousand nurses since her education efforts began giving nurses a solid base and foundation to excel with their wound care practical application skills.

**Monday, June 5 - 8:30 -10:00 am ( 1.5 CEUs) CHARGE - Create Habits Around Real Goals Everyday** Gary takes you on his journey through entrepreneurial success & shares his High Achievers Mindset which is his foundation for success. All leadership starts with mindset and this foundation for success will help you discover your true purpose in life.  
Foundation for Success: Energy: the fuel for achieving great results  
Connection: your relationships with others  
Influence: inspiring others in a positive manner  
Integration: habits & disciplines you create to propel you toward reaching your goals = Great Results/Your Purpose in Life. **Gary Wilbers** has been an entrepreneur and owner of multiple businesses in Missouri since 1990. He created an acronym that has shaped his life's foundation: CHARGE (create habits around real goals every day). He studied entrepreneurs such as Sam Walton, Brendon Burchard, Brian Tracy, and Charles Red Scott and learned their principles. Then he built his roadmap for personal success. The first business Gary built, Mid-America Wireless started as a small two-man company and culminated with ten regional storefronts and over one hundred fifty employees. He developed a culture of learning and sharing knowledge within his organizations. His goal and commitment was to always make a team member better equipped than when he-she started. Gary created a framework, The High Achiever Mindset, using his success as the foundation.

## ABOUT THE PROGRAMS

### **Monday, June 5 - 10:15 - 11:45 am (1.5 PC CEUs) We're not Running a Restaurant! Or are we?**

This presentation discusses how to incorporate today's focus on culture change, customer service and combining activities and dining to create a unique and engaging dining program that keep your residents coming back for more. **Kyndra Hamblin RD LD**, has been a practicing Registered and Licensed Dietitian for 18 years. In her current role as a Marketing Dietitian with Martin Brothers Distributing she serves as a healthcare facility dining and nutrition expert. Prior to this role, Kyndra has had a variety of experience in nutrition that includes nutrition education, clinical support, home nutrition and research. Kyndra graduated from the University of Central Missouri with a Bachelor's degree in Dietetics and completed her internship to become a Registered Dietitian through Kansas State University in 1997. **Kyndra Hamblin RD LD**, has been a practicing Registered and Licensed Dietitian for 18 years. In her current role as a Marketing Dietitian with Martin Brothers Distributing she serves as a healthcare facility dining and nutrition expert. Prior to this role, Kyndra has had a variety of experience in nutrition that includes nutrition education, clinical support, home nutrition and research. Kyndra graduated from the University of Central Missouri with a Bachelor's degree in Dietetics and completed her internship to become a Registered Dietitian through Kansas State University in 1997.

### **Monday, June 5 - 12:30 - 2:00 pm Break Out 1 (1.5 CEUs) Panel Discussion Issues for ALF/RCF Facilities**

Panelist include: Jean Summers, Senior VP, Assisted Living Division, Americare Senior Living

Karla Houchins MBA, Program Coordinator, Certificate of Need DHSS

Jenifer McGowan LNHA, Rockhill Manor

Rebekah Lucas, Summit Villa

Topics include: CON, Survey Prep, Pathway to Safety, competition for residents and staff, compliance in ALF setting and any other discussion topics that pop up. Tim Nye will moderate.

### **Monday, June 5- 12:30 - 2:00 pm Break Out 2 (1.5 CEUs): Creating Welcoming Communities for LGBT**

**Older Adults** Long-term care communities serve as a cornerstone to quality care for older adults. Approximately 3 million lesbian, gay, bisexual and transgender (LGBT) older adults live in the United States, and this number is expected to grow to 7 million by 2030, so residential communities large and small across are exploring ways to ensure that LGBT older adults feel welcome and supported. As volunteers and professionals charged with protecting all older adults, how can you provide the best possible services to LGBT residents? Join staff from SAGE (Services and Advocacy for GLBT Elders) — the country's oldest and largest organization dedicated to supporting LGBT older adults — to get the practical skills and knowledge you need to support LGBT residents, and recognize and intervene in bias or discrimination faced by LGBT residents. Through this training you will learn: 1) to use and explain the terms lesbian, gay, bisexual, and transgender. 2) about unique needs of LGBT older adults 3) an overview of the various rights and protections extended to LGBT residents, including how the Nursing Home Reform Act can be used to protect the rights of LGBT older adults, their families, and loved ones. 4) common experiences encountered by residents, long-term employees and ombudsman and best practices for responding to scenarios involving LGBT older adults and family members. This presentation is interactive including facilitated presentation, video, large group discussion and Q&A. **Sherrill Wayland** is the Manager of National Projects at Services and Advocacy for GLBT Elders (SAGE), where she manages the day-to-day operations of the National Resource Center on LGBT Aging (NRC) as well as working with SAGE's National LGBT Elder Housing Initiative and other key national projects. Sherrill has been involved with SAGE beginning in 2008 as the founding Executive Director of the SAGE Affiliate in St. Louis, MO. During her tenure with the SAGE affiliate, Sherrill developed the first regional LGBT Welcoming Referral Network of Aging Providers, the first Missouri LGBT Health Access Training Network, and has been an NRC trainer since 2011. Sherrill is a nationally recognized public speaker and trainer on LGBT Welcoming Aging Services, LGBT Health Access and LGBT Older Adult Cultural Competency. Sherrill has over 20 years of professional experience in the fields of education, disability and LGBT older adult advocacy.

### **Monday, June 5 - 2:15 - 3:45 pm (1.5 CEUs) Round Table Discussion/Best Practices**

Table Leaders include: Quality Measures - Sharon Thomas,BSN, RN, RAC-CT

Policies - Nicky Martin and Libby Youse, Nursing Home Leadership Coaches

Life Safety - Skip Johnson and Chuck Wrigley, Simplex Grinnell

Restaurant Style Dining - Amy Reaman, Health Technologies

Liability Insurance - Ryan Sanders, Rich and Cartmill Insurance

Staffing - Kyndra Hamblin, RD, LD, Martin Bros Distributing

New Regulations - Cheryl Parsons

## ABOUT THE PROGRAMS

**Tuesday, June 6 - 8:30 - 10:30 am (2.0 PC CEUs) Put Down the Drugs: Evidence-Based Interventions to Address Problematic Dementia Behaviors** An estimated five million Americans suffer from dementia. Dementia is one of the most challenging and costly diseases to treat. Caregiving is the most costly aspect of dementia care; behavioral symptoms challenge caregivers, increase difficulties associated with caregiving, and in turn increase the cost of care. Clients with behaviors often go untreated because caregivers report lack of experience and strategies to address these. This session reviews 4 theoretical frameworks commonly used to explain the etiology of behavioral disorders in those with dementia. Care models used to address difficult behaviors will be examined. Practitioners should incorporate the best available evidence to address behaviors in dementia. In this session, evidence related to cognitive-emotion, multi-sensory, animal-assisted, and occupation-based exercise interventions for reducing behaviors will be offered. Participants will hear about and reflect on various interventions including bright light, aromatherapy, therapeutic touch, simulated presence therapy, and music and discover which of these have the strongest evidence for reducing behaviors at every stage of the dementia disease process. Additional evidence-based behavior management/communication strategies & interventions related to pain management, falls, wandering, communication, continence, bathing and dressing, feeding, and activities will be examined and discussed. Finally participants will be guided through processes to incorporate person-centered routines to enhance ADL performance. Cueing for task performance is common; evidence related to cueing techniques including signage, gestures, verbal prompts, and reality orientation is explored. Participants will be offered environment-based interventions, interventions to promote active engagement in activity particularly at the later stages of the disease, strategies to modify approaches, and methods to reach caregivers to do the same. **Kathleen D. Weissberg, OTD, OTR/L** is the education director for Select Rehabilitation. She developed 25+ on-line continuing education courses related to therapy in long-term care. Kathleen is responsible for all posted content, instructor credentialing, site maintenance and record keeping. She conducts live seminars for therapists and nurses including aquatics, dementia, continence improvement, and orthopedics. Kathleen oversees a department of 6 individuals whose responsibilities are to create educational content for employees. Developed leadership plans with each individual and mentoring to achieve goals.

**Tuesday, June 6 - 10:45 - 11:45 AM (1.0 PC CEU) Dental Requirement in LTC.** During this session we will discuss mobile dentistry as it is practiced a skilled nursing environment. Topics will include the range of procedures, idiosyncrasies of geriatric care, documentation and managing dental care for quality of life. Also, we will cover the Phase I and Phase II regulations and how your home can comply. The various Medicaid funding procedures for dental care will be explained. Finally he will tell you how to be Survey Ready for dental care. **Jay Reese DDS** is the Managing Partner dentist in the State of Missouri. Jay has worked in private practice, the public sector and education. His public sector experience includes; children and adult Medicaid, the prison system and nursing homes. **David Goubeaux** is the President of Sterling Dental, holds a NAB license, has been an executive at 2 Fortune 100 companies with extensive experience in international trade. His entrepreneurial resume includes 15 years of managing licensed products, international manufacturing and corporate marketing.

**Tuesday, June 6 - 12:30 - 2:00 pm (1.5 CEUs) Life Safety Code Updates**  
**Steven Vest**, Facility Surveyor III, is with the Department of Health & Senior Services in the Central Office of the Section for Long-Term Care Regulation. Steven works for the Quality Assurance Unit. Prior to joining Central Office, Steven worked in the Region 4 office (Cameron) in the positions of: Facility Inspector, Facility Surveyor I, and Facility Survey II. Steven is Fire Inspector (Fire Marshal's Office) and Life Safety Code certified. This will mark Steven's 10th year with the Department.

**Tuesday, June 6 - 2:15 - 3:45 pm (1.5 CEUs) Regulatory Update** An update will be given on current regulatory expectations. **DHSS Staff: Kristen Edwards, Administrator Section LTC Regulation and Shelly Williams, Assistant Administrator Section for Long-Term Care Regulation**

**Tuesday, June 6 - 4:00 - 5:00 pm Break Out 1 (1.0 CEU) Bullet Proof Your Medical Record Documentation**  
If it is not documented – it never happened! Accurate and complete medical record documentation is critical for continuity of care, reimbursement and quality. This session will discuss common documentation pitfalls and how to help bullet proof your medical record documentation. Documentation best practices for Medicare A, psychotropic medications, incidents, copy and paste, and more will be discussed. **Deanna Peterson** serves as the Vice President for Health Information Management Services and Privacy Officer for the First Class Solutions. Ms. Peterson established the long-term care services division of the firm. That division now serves over 60 long term care facilities with documentation compliance, medical records policies and procedures, and privacy issues. She is an active member of the American Health Information Management Association (AHIMA), having served on the Long Term Care Practice Council and as co-chair of the Privacy and Security Practice Council. She also is a member of the Missouri Healthcare Association. In 2015, she assisted with coordinating Missouri state-wide education for ICD-10. She also serves on the Saint Louis University Health Information and Informatics Management Advisory Board.

## ABOUT THE PROGRAMS

**Tuesday, June 6 - 4:00 - 5:00 pm Break Out 2 (1.0 CEU) The Trump Shake-Up: Changes to Labor and Employment Law and Enforcement Policies Since the Inauguration** There have already been significant developments in the labor and employment landscape since President Trump took office and many more are on the horizon. In addition, courts have issued significant decisions affecting employers and employees alike. This presentation by nationalized recognized labor and employment attorney James N. Foster, Jr. will apprise you of the latest developments you must be aware of, upcoming changes to plan for, and how to plan going forward. *James N. Foster, Jr.*, practices in all areas of labor and employment law representing employers exclusively in negotiations, and in litigation before the courts, National Labor Relations Board, and the National Mediation Board. In representing and serving the firm's clientele, Jim relies upon his legal education, his tenure as a Field Attorney with Region 14 of the National Labor Relations Board, and over thirty (30) years of experience in private practice. In the arena of traditional labor law Mr. Foster provides multiple services, which include representing employers in negotiations, proceedings before the NLRB and NMB, including NLRB unfair labor practices, statutory remedial issues, statutory priority cases such as secondary boycotts, and NLRB representation proceedings, inclusive of post-election challenge and objection proceedings. Mr. Foster also handles all facets of employment law, including employment discrimination claims arising under Title VII, the Civil Rights Act of 1991, the Americans with Disabilities Act, the Age Discrimination in Employment Act, the Fair Labor Standards Act, and the Family and Medical Leave Act. He has appeared and litigated cases in federal and state courts and before administrative agencies throughout the country.

**Wednesday, June 7 - 8:30 - 9:30 am (1.0 CEU) - Complete Accurate, and Systematically Organized - A Guide to Medical Record Compliance.** Both state and federal regulations require medical records to be complete, accurate, accessible and systematically organized, but what does that really mean? This session will dive into state and federal requirements for medical records and discuss reasons why facilities fall out of compliance. Participants will receive best practices and tools to apply to medical records operations. *Deanna Peterson* serves as the Vice President for Health Information Management Services and Privacy Officer for the First Class Solutions. Ms. Peterson established the long-term care services division of the firm. That division now serves over 60 long term care facilities with documentation compliance, medical records policies and procedures, and privacy issues. She is an active member of the American Health Information Management Association (AHIMA), having served on the Long Term Care Practice Council and as co-chair of the Privacy and Security Practice Council. She also is a member of the Missouri Healthcare Association. In 2015, she assisted with coordinating Missouri state-wide education for ICD-10. She also serves on the Saint Louis University Health Information and Informatics Management Advisory Board.

**Wednesday, June 7 - 9:45 - 11:15 am (1.5 CEUs) - The Silent Epidemic: Bullying In The Workplace** Workplace bullying is a rising phenomenon in the United States and receiving more recognition across disciplines including nursing. The focus of this presentation is to understand workplace bullying and the implications for nurses and nursing home administrators. The behaviors associated with workplace bullying, the impact it has on targets and bystanders as well as the costs of bullying in the workplace environment will be discussed. Leading strategies to deal with and prevent workplace bullying will be examined. A leading expert in workplace bullying, *Dr. Jan Kircher has a Ph.D.* in sociology, an MSW, and over 20 years of experience in diverse organizational settings. Dr. Kircher has spent the last 16 years of her career in higher education and has presented locally, regionally, and nationally across the United States for mental health and health workers, administrators, academics, and other professionals. During her career, Dr. Kircher became aware of a social phenomenon called workplace bullying. In response to mounting concerns and a lack of accessible training on this issue, Dr. Kircher founded Support to Transform Organizational Practice, a consulting firm aimed at support, training, and education to enable organizations to identify, respond, and prevent bullying. Dr. Kircher has developed state-of-art and unique strategies for organizations and individuals to deal with workplace bullying.

**Wednesday, June 7 - 11:30 - 1:00 pm (1.5 PC CEUs) Restorative Nursing: A Back to Basics Approach** This program will explore the foundations of a patient centered restorative nursing program. The steps to ensure that an individual will not deteriorate or diminish unless circumstances, such as a progressive deteriorating condition makes the decline unavoidable will be discussed. Additionally, the roles and responsibilities of all team members will be explained to provide further insight into creating successful, outcome driven programming for those in your care. The benefits of restorative nursing programs will be highlighted in relation to the standards of individualized care, competency and appropriate supervision. The core component of this program will be how to train your team members on an effective approach that is organized, planned, documented, monitored and evaluated. *Wade Scheulen* serves as the Executive Vice President of PPS Therapies of Columbia, Mo. Over his 11 year tenure in this position, his primary focus has been on improving the quality of care delivery in local skilled nursing facilities. Working with the administrative team, he has advised on systems and programs that ensure compliance with the established standards of practice, state and federal regulations and QAPI reporting.

# REGISTRATION INFORMATION

**REGISTRATION FEES:**

MEMBER ADMINISTRATOR	20 TOTAL CEUs - 7.5 PC	\$375
NON-MEMBER ADMINISTRATOR	20 TOTAL CEUs - 7.5 PC	\$475
STAFF/ASSOCIATE	No CEUs	\$225
Spouse Package	Meal Tickets	\$100

Member, Non-member and Staff/Associate registrations include all meal functions, seminars and activities listed in the brochure. Advance registration is appreciated. All on-site registration fees will be increased by \$25. A 100% refund will be given if requested 10 days prior to the conference. A 50% refund will be given if requested at least seven business days prior to the conference. A 25% refund will be given if requested no less than five business days prior to the conference. No refund will be given after May 30, 2017.

**If attending one or more of the break out tracks hours may be more or less including PC hours.**

**LOCATION:**

CAMDEN ON THE LAKE

2359 BITTERSWEET ROAD, LAKE OZARK, MO 65049

Accommodations are the individual's responsibility. MANHA's special room rate at the Resort is \$110 Suites. Reservations can be made by calling 1-888-365-5620. Be sure to specify you are attending the Missouri Association of Nursing Home Administrators' Convention and you may be asked to use the following: Username: MNHA0617 & Password MNHA0617. The room block will be released on May 12, 2017. Reservations made after that date will be subject to availability. Make your reservation before May 12, 2017 to insure a room.

**ACCREDITATION:**

MANHA is approved by the Missouri Board of Nursing Home Administrators as a training agency (TA 029-418)

**REGISTRATIONS MAY BE MADE BY PHONE: 573/634-5345 FAX: 573/634-8590 OR WEB PAGE: WWW.MLNHA.ORG  
OR MAIL TO: MANHA, 4100 COUNTRY CLUB DRIVE, JEFFERSON CITY, MO 65109**



## REGISTRATION FORM

	MEMBER PACKAGE	NON-MBR. PACKAGE	STAFF/ASSOC. PACKAGE	SPOUSE ONLY	SUN. ONLY	MON OR TUE PER DAY	WED. ONLY	TOTAL PERSON
NAME	\$375	\$475	\$225	\$100	\$75	\$150	\$75	TOTAL
_____	_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____	_____

**TOTAL ENCLOSED \$** \_\_\_\_\_

**Full Packages:** Includes all educational sessions (20 CEUs - 7.5.PC), meals, breaks, and activities listed.

**Spouse:** Includes all planned social/meal functions.

**Prospective Member:** Same as Member Administrator (20 CEUs - 7.5 PC)

**Staff Associate:** Same as Member (No Administrator CEUs, Certificate of Attendance)

**Individual Days:** *Sunday* includes sessions and breaks, *Monday and Tuesday* includes sessions, lunch and breaks.

*Wednesday* includes educational sessions, breakfast and breaks.



SEND CONFIRMATION TO: NAME \_\_\_\_\_ FACILITY \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ ADMIN. LICENSE #: \_\_\_\_\_  
 FAX: \_\_\_\_\_ E-MAIL: \_\_\_\_\_ PHONE: \_\_\_\_\_

METHOD OF PAYMENT: CHECK    MASTERCARD    VISA    DISCOVER    AMEX  
 CARD No. \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_ 3 DIDGIT SECURITY CODE \_\_\_\_\_  
 NAME ON CARD \_\_\_\_\_ CARD MAILING \_\_\_\_\_